

SPRING 2026

At the heart of the health
of our community



Opening Times

Monday 08:00-18:00
Tuesday 08:00-18:00
Wednesday 08:00-19:30
Thursday 08:00-18:00
Friday 08:00-18:00
Saturday 09:00-12:00

The main surgery line
01275 332420

is open and answered.
Mon-Fri 08:00-18:00
Out of Hours Ring 111

FLU VACCINE!

Have you had
yours?
*IT'S NOT TOO
LATE...*

Call our
friendly
reception
team today
and book an
appointment.

Enhanced Saturday Appointments

B&NES Enhanced Medical Services (BEMS) will be providing some additional Saturday morning appointments at the practice.

You can book to see or speak to a GP or Qualified Nurse who can carry out:

- Blood Tests
- Dressings
- Pill Checks
- ECGs
- Suture Removals
- B12 Injections
- Cervical screenings

Please phone reception to book appointments

Chew Stoke Bereavement Support Group

Working alongside Harptree Surgery our social prescribers have organised a twice-monthly bereavement peer support group, taking place in Chew Stoke Methodist Church.

The group will run on the first Wednesday (1pm-3pm) and third Thursday (6pm-8pm) of the month.

For more information, please email chewstokestar@gmail.com or sign up for a session online at: <https://www.wellbeing-courses.co.uk/>

PATIENT PARTICIPATION GROUP

Have you ever thought about joining our PPG?

A **PPG** is a group made up of volunteer patients and members of practice staff who work together to improve the experience of patients using the practice.

For further information,
Please email BSWICB.chewppg@nhs.net



Have you had your (HPV) human papillomavirus vaccine?

We urge young people to take up this potentially life-saving vaccine when offered.

Giving teenagers the HPV vaccine is cutting cases of cervical cancer by 90%, figures for England show.

Whilst many children access the vaccine at School during Year 8, we can vaccinate children over the age of 14 who missed their vaccine at school.

You can contact us at Chew Medical Practice to arrange an appointment.

Walking For Health Group

with friends of
Chew Medical Practice, Patient
Participation Group

All abilities welcome, whether you're a seasoned walker or just starting out

We would love to see you!

If you would like any further information,
Please email BSWICB.chewppg@nhs.net

What You Told Us – Patient Survey Results

Thank you to everyone who completed our recent patient survey. Your feedback helps us understand what we are doing well and where we can continue to improve.

What the results show

- Most patients rated their overall experience at the practice as **excellent**
 - Scores were consistently high across all areas of care

What patients value most

- **Friendly and helpful staff** – both reception and clinical teams were rated very highly
- **High-quality clinical care** – patients felt listened to, cared for, and confident in our clinicians
- **Good access to services** – patients reported positive experiences with appointments and contacting the practice

What we will do next

- Continue to build on the areas patients say we do well
- Use your feedback to guide future improvements



Did You Know, Chew Medical Practice Has Smoking Cessation Advisers

Our advisers can support face to face and over the telephone. They can provide information on all treatments currently available, behavioural support techniques, and coping strategies. Even if you have attempted before there are plenty of new stop-smoking products available to try.

Give our reception a call and ask for an appointment with one of our advisers

<https://www.nhs.uk/better-health/quit-smoking/ready-to-quit-smoking/>



OUR DISPENSARY



Did you know that every GP practice in England is an independent business working within the wider NHS system. At Chew Medical Practice, we understand the importance of a strong, sustainable business model that allows us to provide high-quality care, at the heart of our community.

A vital part of that model is the income stream from our Dispensary. Over the years, our Dispensary has transformed dramatically — from the tiny “shoe box” space at the old surgery in Chew Magna to the large, purpose-built facility we use today.

This expanded space allows us to offer more services than ever before, including free delivery of medications across the local area for those most in need.

Our Dispensary team works at an incredible pace every day. They manage everything from multiple medication suppliers to the frustrating but unavoidable “out-of-stock” issues that occur across the country. We’re extremely grateful for the patience and understanding shown by so many of our patients.

How Your Support Helps the Whole Practice

Every time you choose to collect your prescriptions from our Dispensary, you’re doing more than collecting medication — you’re directly supporting the practice. The income from the Dispensary allows us to employ more staff across reception, nursing, and our GP team. This means more appointments, better access, and a smoother service for everyone.

The next time you hear about someone receiving an urgent, same-day appointment within hours of calling, remember: your support of the Dispensary plays a key role in making that possible.

Thank you for continuing to support Chew Medical Practice — it truly makes a difference.